

ICCHE NEWSLETTER

ILLINOIS COUNCIL ON CONTINUING HIGHER EDUCATION

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JOIN US FOR THE ICCHE FALL RETREAT OCTOBER 2-3, 2008

Slated keynote speaker for the ICCHE Annual Fall Retreat is **Raymond Schroeder**, Professor Emeritus of Communication, Director of the Office of Technology—Enhanced Learning, University of Illinois at Springfield. He will be speaking on “**Emerging Technologies: Delivering Education to the World.**”

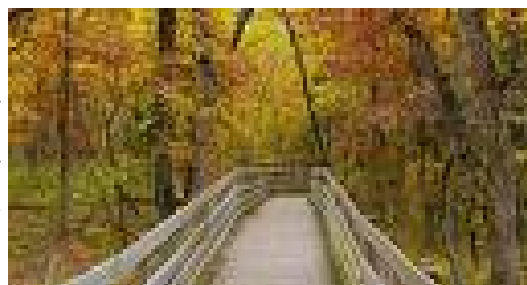
Janetta Clemons, Outreach Program Coordinator, Div. of Public Service, Illinois Student Assistance Commission is also on the agenda to provide insights and updates on the work of the commission.

The meeting will be held at Starved Rock Lodge near Utica, IL on Thursday and Friday, **October 2–3, 2008.**

Meet with colleagues throughout the state on the patio at the lodge Thursday evening at 5 PM for the popular networking social, “**Coyotes and Conversation,**” with appetizers and cash bar.

The program begins promptly the next morning at 8 a.m. with a continental breakfast, and will include time before 11:30 a.m. adjournment for Spring Workshop planning.

The program is free, but attendees must **register by**



Starved Rock State Park, Utica, IL

October 1 online or by phone: 618-536-7751. See www.icche.org for further details.

ICCHE has reserved a block of rooms at the Lodge for \$70/night, single occupancy. Call 1-800-868-7625 prior to September 2 for this outstanding rate. ☼

SAVE THE DATE—FEBRUARY 5-6, 2009 ANNUAL CONFERENCE!

Save the date for the 2009 ICCHE Annual Conference—to be held on Thursday and Friday, February 5 and 6 in Chicago, IL.

The conference theme will be: **Programs Not for the Workforce of Tomorrow—but for Right Now!** Calls for papers and applications for the prestigious Charles V. Evans Research Grant and the Illinois Innovative Program Awards will

be forthcoming.

ICCHE is the only state organization that brings leaders together from all of the state's higher education institutions, 2- and 4- year public and private. Take advantage of this unique opportunity to network with educational leaders from throughout the state.

The conference will be held at the newly refurbished Doubletree Chicago Magnificent Mile,

formerly the Holiday Inn City Centre, 300 East Ohio, winner of quality, excellence and modernization awards.

The Doubletree Chicago is located within blocks of Navy Pier, Chicago's #1 tourist attraction, and within easy walking distance of three art museums and the shops of the Magnificent Mile. Be sure to enjoy a weekend in Chicago after the conference! ☼

MESSAGE FROM THE PRESIDENT

It continues to be my pleasure and honor to offer greetings to the Illinois Council on Continuing Higher Education (ICCHE) members and friends as the ICCHE President. It is so exciting to work with individuals of the ICCHE Executive Board that represent all of Illinois educational institutions together (Community Colleges, Private Institutions, and Public Universities). ICCHE includes representation for both non-credit programs and academic credit degree programs.

We had two very successful regional conferences this past spring, and I want

to offer a big thank you to those that made these events possible, as well as to all who attended.

I am looking forward to our upcoming fall retreat at Starved Rock Lodge. Please note there is no registration fee for the conference, and we only ask that you pre-register in a timely manner (see www.icche.org for details), so we can anticipate your attendance.

Our fall retreat is one of many benefits that participation in ICCHE provides. One of the highlights of the event is an informal evening social with excep-



Rick Carter
Western Illinois University
ICCHE President

tional networking opportunities.

The following morning

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"Together we build on strengths that only differences can provide."

WHAT'S HAPPENING—AROUND THE STATE

Bradley University

Continuing Education at Bradley has received a \$100,000 grant from the Osher Foundation, which supports a growing national network of lifelong learning institutes for seasoned adults at 121 colleges. In Illinois, Osher Lifelong Learning Institutes (OLLI) are located at Bradley University, University of Illinois at Urbana-Champaign, and Northwestern University.

Bradley is seeking a Program Director in Continuing Education to expand its OLLI programming. For more information or to apply, visit their website, <http://www.bradley.edu/humanresources/>

Jon C. Neidy has been promoted to Associate Director, Continuing Education, Bradley University.

Sue Manley has been named Conference Services Director in Continuing Education, Bradley University.

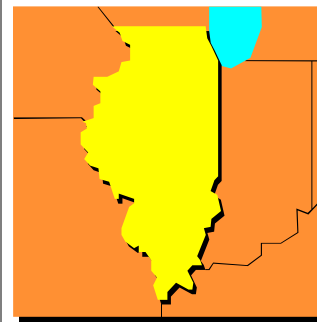
Eastern Illinois University

Student orientation is scheduled for Saturday, 8/16, 9-2:30 to alert distance students to resources available and how to access them.

For the first time in its history, EIU representatives exhibited at the Illinois State Fair on August 8 in the Campus Town

tent. Included were giveaways, hands-on activities, live performances and displays from various campus departments.

Registered nurses now have the opportunity to take interactive online courses to earn bachelor's degrees from EIU, thanks to a 3-year, \$623,000 federal grant. *Illuminate* interactive software will promote real-time interaction between students and faculty. Students who do not have access to a computer and can demonstrate financial need may be provided a computer to use. This "RN to BSN completion program" expands the number of students the nursing program can accommodate. Applications



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SPOTLIGHT—SUE MANLEY

BY HILARY WARD SCHNADT



Sue Manley

In this issue, the spotlight is turned on **Susan Manley, Program Director for Bradley University's Division of Continuing Education** and ICCHE Private University Rep. to the Executive Committee.

In her words, "My path to continuing education confounds even me, but I have come a long way from where I started. The two threads that have remained constant throughout my professional life are education and music, but computer technology has also become important to me in recent years."

Susan earned a bachelor's degree in Music Education from University of Illinois at Urbana as, to the best of her knowledge, the first female percussion major at UIUC. Her early career was as a music teacher, band director and musician. In the late 1970s, she and her family spent several years in Singapore where she served as the timpanist for the newly formed Singapore Symphony orchestra. That international experience helped prepare her for work as an area administrator for a Japanese student exchange organization upon her return to the States, which further sharpened her international management and administrative skills.

When she moved to Illinois Central College's Professional Development Institute a few years later, she coordinated continuing professional education opportunities and learned much about computers and networking. She left continuing ed briefly to serve as network administrator for a healthcare facility, but found her way back when Bradley University hired her in September of 1997 to put together a computer training facility and to offer continuing education classes related to computers.

Over the last decade, her respon-

sibilities have shifted away from computer training and into offering educational travel opportunities for retirees. (Ask her about "Presidents from the Prairie--A Tour of Four Midwest Presidential Museums.")

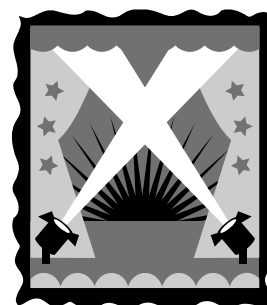
"Because we offer so many types of programs and services, Continuing Education is a great place to work...we are never without something interesting to do. My responsibilities change often as new opportunities come to our office. In my position, I have taught and coordinated computer classes, taught business writing for Bradley's English Department and for outside groups, and I have been coordinating educational travel for retirees for several years. I love working with people who truly want to learn throughout their lives."

Her involvement in ICCHE was not just supported but encouraged by Executive Director Janet Lange, who is a past president of ICCHE. Before Susan's election to the Executive Committee, she served on the Innovative Programs selection committee. She confides that she enjoyed reading about all the outstanding programs and thoroughly enjoys collaborating with her ICCHE colleagues. The only thing she had to warm up to was the annual conference. "I did not [immediately] attend the conferences because of my annual February Florida vacations. At that time, February in Florida seemed more appealing to me than February in the Windy City! However, the camaraderie is wonderful."

Asked about Continuing Education's strategic importance to Bradley and to Peoria itself, Susan noted that "in 2001, our Provost moved Continuing Education's position within the organization so that we report directly to him and gave us membership on the Provost's Council. That change put us into a better strategic position within the university because we are more aware of campus issues and happenings. We provide centralization and oversight for the Continuing Education programs of five academic colleges and the graduate school, and we offer over 120 programs to over 5,000 participants annually."

Her assessment of the challenges facing continuing education in Illinois? "I would say that the challenges for downstate continu-

(Continued on page 6)



"Sometimes 'done' is better than 'perfect.'"

NORTHERN CONFERENCE HIGHLIGHTS

Remediation: Progressive Ideas and Best Practices was the theme of the Northern Region Spring Conference held on Friday, April 18 at the University Center of Lake County.

Keynote speaker was **Tricia Kromer**, Associate Dean of Corporate Training and Career Services for the School of Graduate and Continuing Studies at **Olivet Nazarene University**.

At Olivet, the term “remediation” is not used. Instead, courses in basic core competencies have been developed for each level of adult learner, i.e. for students at the Associate, Bachelors and Masters levels. Included in the mandatory introductory three-credit hour course are such topics as Intrapersonal Leadership, Writing, Learning Styles, Communication, and Working in Teams. The next level course expands the skill set to include Presentation Skills, Computer Training, and Writing Labs. Proficient students assist those less skilled, and all students work together to acquire the necessary skills.

Olivet also focuses on providing full support outside of class, including Smarthinking tutorial service and masters level tutorials

The ensuing panel discussion included **Ditra Henry**, College of Lake County, **Vicki Cook**, U of I-Springfield, and **Jennifer Staben**, College of Lake County. A rich discussion included the necessity of connecting college skills to the workplace and beyond. It was pointed out that 95% of jobs today require technical skills of some type. It is important for students to understand the “why” of their learning.

Panelists asserted that there are no weak or strong writers and readers, but rather experienced vs. inexperienced. The challenge is to become a student of the students—identifying their backgrounds, goals, barriers, etc., and then crafting the necessary strategies to help each student reach his/her goals, to be direct, but not directive with learners, teaching “the whole to the part,” and teaching “the part in relation to the whole.” Students are best helped to “understand what they don’t get based on what they do get.” ☀



DOWNSTATE CONFERENCE HELD

The Downstate Region held their annual spring conference on Friday, April 18th at the campus of the University of Illinois—Springfield.

The focus for the program was **Best Practices: Show Me the Money! (Don’t Be the Biggest Loser.)** Sharing of successful initiatives for both credit and non-credit pro-

grams by representatives from community colleges and universities highlighted the morning panel presentation.

The morning presentations were followed by a networking luncheon prior to adjournment at 2 PM. Stay tuned to the next e-newsletter for highlights from this exciting conference!



Message from the President , Cont’d

(Continued from page 2)

yields the main event of the retreat.

Please mark your calendar for the Annual ICCHE Conference in February. I have heard that a great program is being planned and you won’t want to miss it. You are welcome to propose presentations, participate in workshops and panels, or submit a program nomi-

nation for an award.

Together we build on strengths that only differences can provide. I have personally found that my participation in ICCHE has provided me expanded opportunities as well as life-time friendships. I look forward to seeing you at all the upcoming ICCHE events.



WHAT'S HAPPENING—AROUND THE STATE

(Continued from page 2)

are still being taken for the Fall 2008 term. See www.eiu.edu/~nursing.

Oakton Community College

Oakton Community College received a grant from the National Science Foundation to provide scholarships for talented science, technology, engineering, and math (STEM) students who demonstrate financial need. This scholarship is intended to help students who might be unable to be a full-time student without additional financial support. Depending on the financial need and mathematics background, APEX Scholars may award up to \$8,000 per year. Students who receive this scholarship may be eligible for \$1,000 or \$2,000 per year when they transfer to a four-year institution to major in STEM.

Southern Illinois University Edwardsville

SIUE's Office of Educational Outreach is pleased to welcome their new Executive Director, Roger Maclean to the team. Roger brings 18+years of experience in Continuing Higher Education to the unit. He joined SIUE in mid-April, replacing Lynn Heidinger-Brown, who served SIUE well for nearly 30 years.

The addition of Summer Session, expansion of online learning and a proactive approach with the schools and college to expand off-campus programs all add to the redesign of the office. Visit the new website: www.siue.edu/educationaloutreach for more information.

University of Illinois—Urbana Champaign

The NRES Online Master of Science Degree Program offered by the Department of Natural Resources and Environmental Sciences (NRES) at

UIUC recently moved to a fully online format. Participants now have the option to either do their degree completely online or through a combination of online and site-based courses in the evenings in several Northern Illinois locations.

Bachelor's degree completion program: Taught by University of Illinois faculty and qualified adjunct instructors, the program combines the academic rigor of the on-campus program in horticulture with the flexibility of evening courses and practical experience at The Morton Arboretum, the Multi-University Center in Oak Brook, and The Chicago Botanic Garden. The program emphasizes horticulture production and management, preparing students for careers and advancement in landscaping, natural areas management, and in the rapidly growing green industry. Interested participants are encouraged to visit the program Web site for more information at www.nres.uiuc.edu/chicagohort.

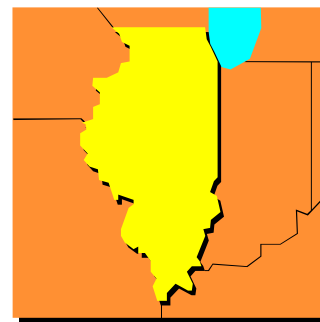
University of Illinois at Chicago

UIC's College of Business Administration is pleased to announce its newest Professional Development full-day workshop this fall – the Business Intelligence Workshop, Sept 18, 8 am–5 pm.

Business intelligence is the collection, analysis and presentation of business-related data, which may include information on customers, products, services, finances, markets and investors. The purpose of business intelligence is to support better decision making—knowledge essential for managers to develop effective strategic plans and reduce decision-making risk. Participants will learn from nationally recognized experts how to implement an intelligence process, manage it, set up warning systems and apply counter-intelligence for the protection of intellectual property.

For more information, call (312) 355-0423 or check for updates at:

<http://www.uic.edu/cba/pdp>



Illinois Council on Continuing Higher Education

Leadership in Lifelong Learning

Be sure to check out the great information at:

Illinois Board of Higher Education (IBHE)
www.ibhe.org

and

Illinois Community College Board (ICCB)
www.iccb.state.il.us/



MISSION: ICCHE is a comprehensive organization of continuing higher education representing all regions of the state of Illinois. Founded in 1975, ICCHE is the only organization in Illinois whose membership includes two and four year colleges and universities, both public and private.

MEMBERSHIP: If you are not already a member, consider joining ICCHE today. The \$125 annual fee includes membership for an institutional representative and up to ten professionals from the same institution. And for an annual institutional fee of \$200, an unlimited number from the institution can be members and enjoy all the benefits! See www.icche.org for details.

SPOTLIGHT— SUE MANLEY, CONT'D

(Continued from page 3)

ing education units are somewhat different from those in the Chicago area, but, in reality, we are all trying to develop high-quality, relevant learning opportunities for our constituents. That said, I think that sometimes the biggest challenge for us is balancing what fits with our mission with what is fiscally responsible. Another challenge is providing our services with a limited number of people in our unit. We have no down time, and making sure that we provide great customer service in a tight time frame is a priority."

She has several touchstones to help her meet

those challenges. "Our entire unit has attended training related to Stephen Covey's book, *Seven Habits of Highly Effective People*. We continue to find ways to apply what we have learned in our work group and in our personal lives. People can always find something to improve, and Covey's books offer good insights on how and where to start." But, (drumroll, please) she also has her top three bits of advice from homegrown sources.

"Sometimes, done is better than perfect." (from Janet Lange, my

boss)

"Get acquainted with the principles of body language...and then observe your own." (from Dorcas Malcome, my closest friend)

"Nothing – good or bad – lasts forever." (from Mom, my first mentor)

If continuing education is frequently seen to march to the beat of a different drummer within the University, at least at Bradley it's safe to say that those drumsticks are in the hands of Susan Manley.



Comments/Questions/Input??

Please let us know your thoughts about the ICCHE e-newsletter! How can it be improved? What types of information would you like to see included? Please forward comments or questions about this e-newsletter, and/or information for future issues to the attention of:

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